

November 10, 2023

Dear Costco Member

Product Withdrawal - Snowy Holiday Village

Costco records indicate that you, or one of your add-on members, purchased item number 150225 Snowy Holiday Village between 25 August 2023 and 3 November 2023.



This item does not meet Costco quality standards with the possibility of train not working. If the Snowy Holiday Village you have purchased has an issue, please return this item to your local Costco warehouse for a full refund.

For further information, please contact Member Care on 03 5316 7223 (Monday to Friday, 8am - 6pm AEST, excluding public holidays) or by email at membercare@costco.com.au.

We apologise for any inconvenience caused.

Yours sincerely

Sandi Cornthwaite
AVP / GMM - eCommerce, Non-Foods & Ancillary
Costco Wholesale Australia & New Zealand